



# THE INN AT SHAKER VILLAGE

Welcome to The Inn at Shaker Village. We are here to assist you in any way that we can.

**Please contact the Front Desk by dialing "0" if you have a concern or request.**

## GENERAL INFORMATION

- **Check-in is 3:00 PM.**
- **Check-out is 11:00 AM.** If you need an extension on this time, please contact the Front Desk by dialing "0". Failure to contact the Front Desk before check-out time will obligate you to an additional charge.
- Shaker Village is within the **Eastern Time Zone**.
  - We gladly accept VISA, Master Card and personal checks.
  - **Wake-up calls are available.** Please dial "0" to place your wake-up call. Alarm clocks are also provided in each room.

## COFFEE AND VENDING MACHINES

- **Coffee** is available in the Trustees' Office sitting room at 7:00 AM every morning. Coffee pots are available for public use in the East Family Dwelling, West Family Dwelling and West Lot Dwelling, on the first floor, in the back of the building. Coffee can also be made in the kitchen area of the Old Stone Shop.
- **Vending Machines:** Due to the historic nature of the buildings, ice and vending machines are

- only located in the buildings below.
  - East Family Dwelling** - soft drinks & ice
  - Trustees' Office** - ice
  - West Family Dwelling** - soft drinks & ice
  - West Lot Dwelling** - ice
  - Carriage House** - soft drinks & snacks (located behind Meeting House)

## TELEPHONE SERVICE

- **Calls cannot be charged to your room.**
- **Calling card or collect calls:** Press 8 + 0 + area code + number.
- **Local calls:** Press 9 + number. Calls within • 24-hour Front Desk service & wake-up call: Press "0".

## INTERNET SERVICE

- **FREE Wireless Internet:** Complimentary high-speed wireless internet access for your laptop is available in the West Family area only. The sitting area on the first floor of the West Family Dwelling is designated a public Wi-Fi area for all guests to enjoy. Your personal wireless network card is required. Connection is not secure.
- **No password is required to log on.**
- **FREE Dial-up Internet:** For dial-up connections, your laptop should be programmed with 9 (for an outside line) & the TOLL FREE number provided by YOUR ISP.

## SEVERE WEATHER

- In the event of severe weather, we advise you to monitor a TV or radio for weather announcements. Shaker Village is located in eastern Mercer County.
- During severe weather you should seek shelter. Stay away from windows and exterior walls.
- A severe weather or tornado WATCH means conditions are favorable for severe weather to occur, but has not been confirmed.
- A severe weather or tornado WARNING means severe weather or a tornado has been confirmed.
- In the event of a severe weather or tornado warning, please proceed to an interior corridor on the lowest level of your building.

## OTHER INFORMATION

- **Game Rooms:** Located on the first floor, in the back of East Family Dwelling & West Family Dwelling. Game rooms offer books, board games, skittles games & other activities. Please keep noise levels to a minimum, as buildings house guest rooms. Game rooms are open from 9:00 AM to 9:00 PM.
- **Outdoor Recreation Area:** Located behind East Family Area. Find corn-toss games, swings, kickball, frisbees & more. Please keep noise levels to a minimum, as surrounding buildings house guest rooms.
- **Housekeeping:** If you have a housekeeping concern or request for your room, please contact the Front Desk by dialing "0".
- **Maintenance:** Our maintenance staff is on-site from 6:00 AM to 10:00 PM. Please contact the Front Desk by dialing "0" with maintenance requests.
- **Lost Items:** Shaker Village is not responsible for items left behind, however, we will keep found items for 60 days. Any shipping charges required for the return of an item will be charged to your credit card.
- **Valuables:** Shaker Village cannot assume responsibility for stolen articles. Please do not leave valuables unattended.